REVISION CONTROL SHEET

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POLICY DETAILS

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Quality Policy

KBC is a wholly owned subsidiary within the Yokogawa Group. As such, KBC fully adapts and adheres to Yokogawa Group's policies and processes.

Below are three tenets of KBC's quality policy:

- We do not compromise on quality performance and maintain our focus on customer trust, requirement, and satisfaction by practicing our "Quality First" mindset through every KBC employee having appropriate skills and training to execute our quality policy.
- We will improve the quality of related work processes and proactively comply with laws, regulations, and standards related to our services and technology in each country/region to minimize business risks.
- We will establish, operate, and continuously improve a Quality Management System (QMS) for delivering "total solution services with high quality" to clients in order to support our business that realizes a sustainable society.

This Quality Policy provides a framework for setting quality objectives.

Top Management is responsible for communicating this Quality Policy to all employees working for or on behalf of the organization and making it available to the relevant Interested Parties.

Matt Ray, Chief Financial Officer
Date: 02.08.2024

Matthew Ray

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